



MEMORANDUM

To: Temple Recorders
Date: May 8, 2026
Re: Updates to *My FezCard Viewer*

Dear Temple Recorders:

Please be advised that in the coming days, an update is set for release to the Google Play Store and the Apple Store for both versions of the *My FezCard Viewer* application, which displays a digital version of the Shrine membership card.

Per the attached PDF tutorial, the new functionality will enhance the user experience to allow each registered user to use the app in portrait (up and down) or landscape (sideways) orientation, provide larger text for easier viewing and utilize enhanced security features.

If prompted, users should register with their Shrine ID (not Member Number), Last Name and Primary Temple (not Associate Temple). If they are paid current (i.e. 2026), they will see the digital 2026 version of the black membership card. If they have an outstanding balance due, they will see the former gold card with the last year paid – as documented in their WebFez profile.

Initial troubleshooting should be addressed with the provided PDF tutorial; and any remaining questions should be directed to webfezfeedback@shrinenet.org.

Yours in the faith,

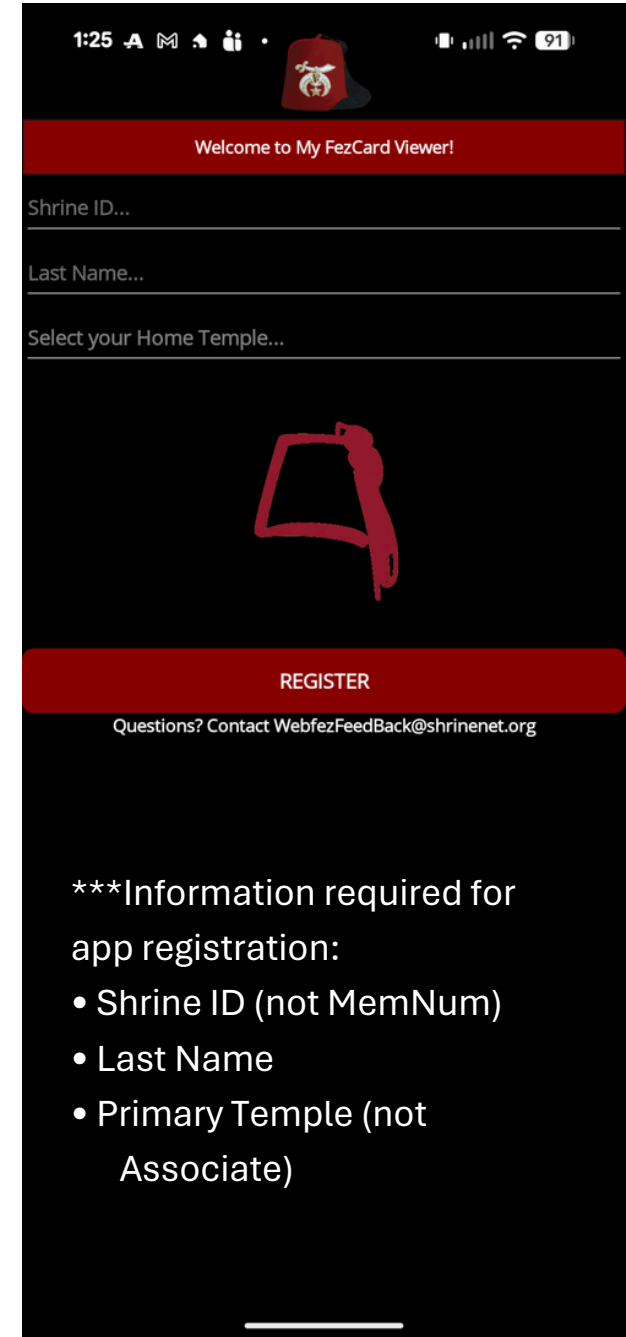
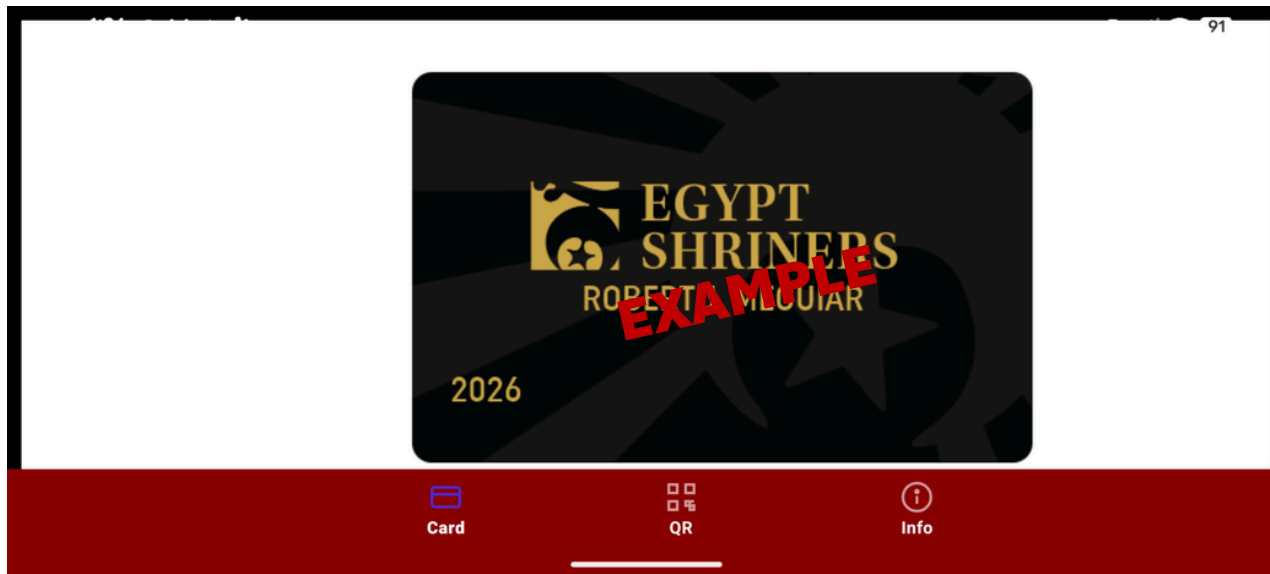
Shriners International Headquarters
Fraternal Information Services
webfezfeedback@shrinenet.org

New Updates to My FezCard Viewer

Released in May 2026, Nobles utilizing My FezCard Viewer on both Android and iPhone devices will experience a new look with several enhancements designed to promote user satisfaction.

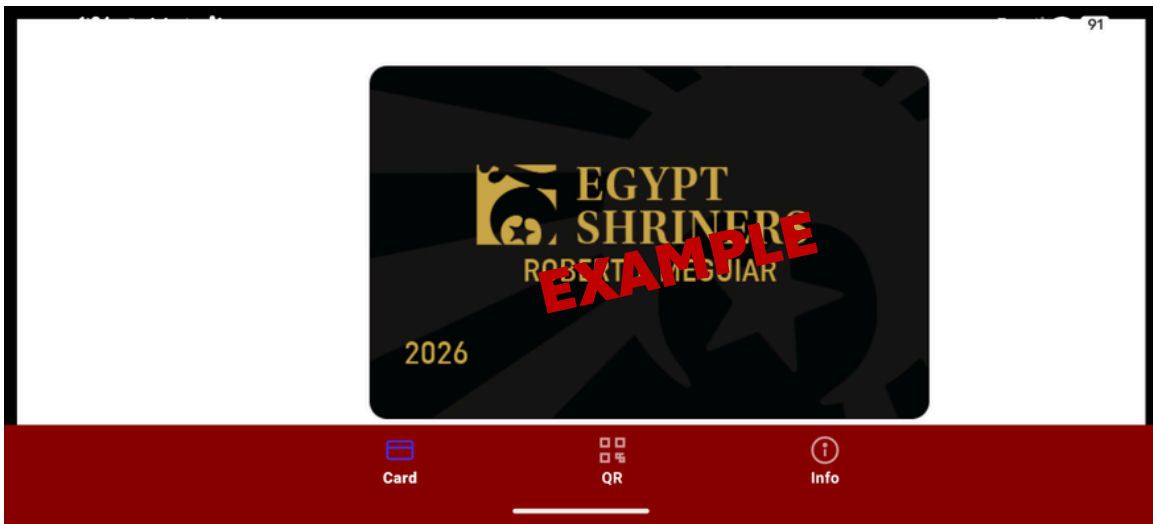
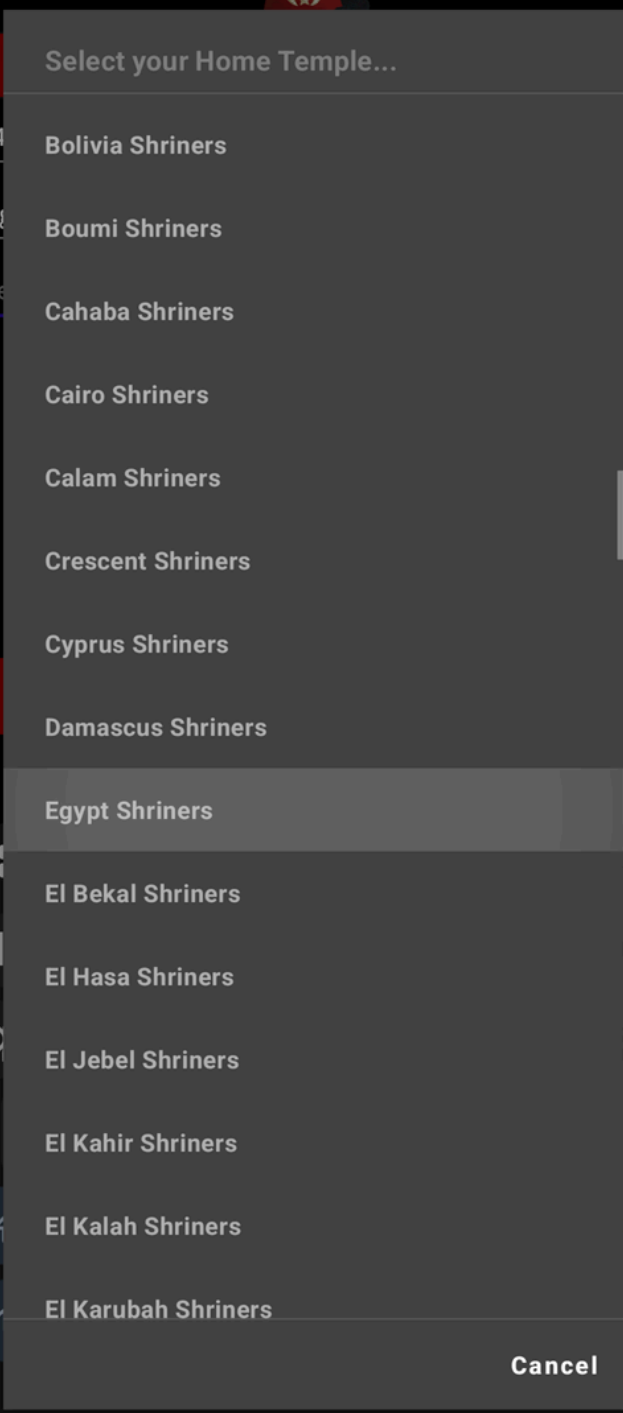
- 1) Orientation - The updates allow users to use the app in both landscape (sideways) and portrait (up and down) orientation
- 2) Temple list selection - When registering, the list of temples is a drop-down, rather than a free-text field, preventing misspellings and allowing ease of access
- 3) Larger text for easier navigation and display
- 4) More stability and heightened security features
- 5) Easy access to the Version Number, for user knowledge and awareness
- 6) First-time registration will require the Shrine ID (not the Temple-issued Member Number)

*Your device may download and install the update automatically.



***Information required for app registration:

- Shrine ID (not MemNum)
- Last Name
- Primary Temple (not Associate)



Once registered, the default screen will display a digital (black) membership card if you are paid current (current dues year), with the primary temple, the current year and the Noble's name.

There are three selections at the bottom:

- Card - for the digital membership card
- QR - for the scannable QR code, which will ping the live WebFez record
- Info - provides a phone number for patient referral, and also the ability to re-register

Note: Should you NOT be current in your dues, you will see a digital rendition of the former "gold" membership card instead.

**If your registration yields the "gold" card and you believe this to be in error, please contact your primary temple to confirm the status of your most-recent payment.



Robert J. McGuire
Shrine ID: 151925
Home Temple: Egypt Shriners
Current Dues Year: 2026

Associate Temples: Al Rai`e Saleh Shriners



Selecting the second option, "QR," the user will see the large, scannable QR code for scanning at the Temple, Club or Unit activity. With a strong contrast easy for scanners to capture.

Listed on this screen:

The Noble's full name / Shrine ID / Primary Temple / Current Dues Year / Temples of Associate Membership

**If you hold Associate Membership(s) and this screen does not reflect your membership(s) correctly, please contact your Associate temple(s) to confirm your membership status or the status of your most-recent payment(s).



The Info tab provides information necessary for patient referral.

The version number (of the app) is also displayed on this page, to the bottom/right.

To refer a patient, please call:

US: 800-237-5055

Canada: 800-361-7256

RE-REGISTER

Version 37.0.6



Card



QR



Info



Card



QR

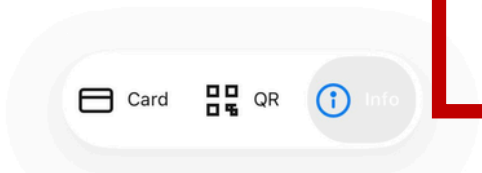


Info

To refer a patient, please call:

US: 800-237-5055

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RE-REGISTER

Version 37.0.6

Confirm

This will remove your My FezCard Viewer profile from this device. You will need to sign in again to access your digital membership card. Are you sure you want to continue?

Cancel

Yes

Clicking the request to re-register, you will get a confirmation message before you are logged out.

*Should you have any troubleshooting needs
or require assistance or specific training with WebFez, please contact the
Fraternal Information Services (FIS) Department
by submitting a support ticket*

- 1) in the WebFez "Support" Interface,*
- 2) by emailing webfezfeedback@shrinenet.org, or*
- 3) by calling 844-674-6266.*

Thank you!